

Hi Volunteers,

Thank you for signing up to either serve during our Refinery Wide Recognition for a successful D&R/RLOP Turnaround and/ or visiting control rooms for the crew lunches.

Below, you'll find several talking points provided by Brian Garber – which you may use as both pre-read and to lead discussion during your volunteer session(s). Thank you, Richmond IIF Team

The following are the suggested talking points and objectives of the D&R/RLOP Event Luncheon:

- Thanks to all Chevron Employees and our Contract Partners for all their hard work during the D&R/RLOP Event
 - Although we had 1 recordable injury we did not have any days away from work
 - We recognize the direct and in-direct involvement of our fellow employees and contractors in making this a safe and successful turnaround event
- This Event took 2 years (and in some cases longer, i.e. Capital work) to plan and execute. Speaks to our commitment to success.
- Significant amount of reliability work that was accomplished that makes this a safer refinery for everyone
 - Upgraded 2 High Pressure Separators, V-110 & V-1410, at RLOPs LNC and HNC
 - Upgraded the RLOP GRU Deethanizer Column, C-1910
 - Completed the LTS Project at #4CU that allows isolation of the bottoms exchangers on the run
 - Replaced and upgraded NHT Feed/Effluent Exchangers E-410s
 - NHT Separator V-430 was replaced after discovery of corrosion issues just months before the turnaround
 - Other examples of the workload
 - Piping ≈ 175 piping jobs or components will be maintained
 - Exchangers ≈ 160 exchangers were opened, cleaned, inspected, repaired or replaced
 - Vessels ≈ 40 vessels were opened, cleaned and inspected
 - Columns ≈ 20 columns will be opened, cleaned and inspected
- But this would not happen without people. The real story here is not the equipment but the behaviors of the people involved.
 - Excellent spirit of cooperation
 - Attention to safety, the LPS process and treating others like family
 - The excellent integration of the work between Capital and Turnaround, Company and Contractor, Union and Non-union.
 - Operations, Designs, Process, Maintenance, Inspection, Plant Protection, HES, Oils Planning, etc. all working side by side for a common goal.
 - Add any personal story you encountered that you may want to share
- Final thanks for everyone's effort towards "Play To Win"

Regards,

Brian Garber
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